**Designated Critical Services**

**Adults**

* Safeguarding
* Emergency Duty team
* Emergency Homecare responses
* Placements and discharges from hospital
* Care home placements
* Extra care supported housing

**Children**

* Safeguarding
* Emergency Duty team
* Placements and care packages
* Education provision (vulnerable children, key workers, free school meals)

**Housing**

* Housing Emergency repairs
* Critical Housing safety (fire safety, gas safety)
* Emergency Housing provision

**Environment**

* Highways management including obstructive vehicle removal
* Refuse collection
* Refuse disposal
* CCTV
* Emergency lighting (street lighting)
* Emergency licencing/enforcement and pest control

**Bereavement**

* Registration of births and deaths
* Coroners service
* Public mortuary body storage
* LA funded crematoria and burial grounds

**Finance**

* Revenues and benefits

**Human Resources**

* Payroll
* Emergency recruitment

**Corporate**

* Emergency planning and response
* Community Hub
* Coronavirus Hotline (7 days/week)
* Telephony for Housing Repairs, Benefits, Registrars, Adult Social Care
* Application processing for Planning, Concessionary Travel & FSM
* Careline, including Telecare
* Digital Services
* Business Support for Childrens’ & Adults
* Scanning & Indexing services
* Public communications
* Health and safety
* Basic support services including IT
* Critical public health services including infectious disease control and expert advisory capacity
* Distribution of emergency financial aid

**Planning**

* Critical planning decisions